

# Atlassian JIRA Administration and Configuration (SE311)

8 Hours

## Outline

The purpose of this workshop is to introduce the students to Atlassian JIRA administration and configuration. The participants will acquire the understanding of JIRA basic concepts and entities, and learn the skills of configuring and customizing the tool to adapt to various best practice use cases.

## Target Audience

Software infrastructure and tools professionals in charge of adopting JIRA for project/issue management

## Contents

### Module 1 – Key Concepts

- Projects
- Users & Groups
- Project Roles
- Schemes

### Module 2 – Users & Groups

- Users and the User browse
- Privacy
- Groups and the Group Browser
- Global permissions

### Module 3 – Fields

- Priorities and Resolutions
- Custom Fields
- New options in custom fields
- Field Configuration Schemes
- Field Configurations
- ReIndexing & Index Recovery

### Module 4 – Screens

- Understanding Screen Schemes
- Screen Schemes
- Creating Screens
- Modifying Screens

### Module 5 – Issue Type, Notification, Permission & Security Schemes

- Issue Type Schemes
- Notification schemes
- Permission Schemes
- Issue Security Schemes

### Module 6 – Workflows

- The visual workflow designer
- Planning workflows
- The Status Attribute
- Transitions
- Events
- Creating a workflow
- Creating a workflow schemes
- Workflow sharing
- Audit Logs